

Client Information

CCIWA is a membership organisation devoted to promoting the growth of business and industry in Western Australia, and to helping members run efficient and successful businesses through a range of practical products and services.

Industry

Business Consulting Services
Policy development & Lobbying
Business Advocacy

Geography

CCIWA is based in Perth, Australia and has offices throughout the State of Western Australia (WA).

Engagement Highlights

- Healthy input from all key stakeholders in the business.
- Robust challenge of project processes.
- Challenging review as the project already had sound Governance controls and was in a healthy state.
- Concise report delivered, outlining practical recommendations.



The CCIWA business transformation project “Project Quantum” is using robust governance processes to enable the business to take a quantum leap forward...

Engagement Summary

CCIWA have recently undertaken a significant programme of works to modernise their IT systems to better support the business and enable growth. CCIWA are the key business advisory and advocacy organisation in WA. With a member base of around 6000 and 400 staff spread across more than 30 locations in Western Australia.

The CCIWA organisational strategy is demanding significant growth over the next few years and the Executive team recognise that core membership-based IT systems must be updated to support the planned growth.

A significant programme of work has been established to address this requirement and a number of organisation-wide governance disciplines are in place, established to support success of the programme.

Blue Zoo were engaged prior to the Boards ‘go/no-go’ decision to provide an assessment on the health and appropriateness of the project processes and methodologies being used to generate the information that the Board and Executive would be basing their decisions on.

The Executive Project Sponsor required a report that could be used by the Executive team and the Board to highlight any potential weaknesses in the approach or processes of the project.